

NOTICE OF DATA INCIDENT

Dated: August 18, 2023

What Happened?

On August 14, 2023, Mitsuwa's San Diego store discovered that a credit card skimmer was installed on the point-of-sale ("POS") device at one of its checkout stands. Mitsuwa immediately contacted the San Diego Police Department, and the Police Department removed the device as evidence in its criminal investigation. Mitsuwa and the San Diego Police Department are continuing to investigate this criminal act. While we do not believe that this incident constitutes a data breach under California law, in the interest of protecting our customers, Mitsuwa has elected to disclose what it has learned about this criminal act to those customers who have been potentially impacted.

What Information Was Involved?

The credit card skimmer may have collected information from unknowing users of the device, including credit card numbers and security codes.

At this time, Mitsuwa is not able to provide the precise time frame during which the skimmer was in place, but this notice will be updated with additional, pertinent information if and when it is uncovered during our investigation.

What Are We Doing?

Mitsuwa deeply regrets any inconvenience that this incident may have caused to our customers. As a result of this incident, Mitsuwa has reminded store management at all of its locations in the U.S. of the continuing need for vigilance in monitoring its POS devices to ensure that those devices are not tampered with. Please be assured that Mitsuwa takes this matter seriously and will continue to diligently work to protect its customers.

What Can You Do?

If you have recently shopped at the Mitsuwa San Diego store, you should:

- Monitor your credit card statements for unusual and unauthorized charges.
- Contact your credit card company to advise them of the incident and to inquire about any proactive steps you should be taking to protect your credit card account.
- Review the California Attorney General website on protecting yourself following a data breach: [Breach Help: Tips for Consumers | State of California - Department of Justice - Office of the Attorney General](#).

More Information

If you would like a printed copy of this Notice, you may also stop by the Customer Service counter at Mitsuwa's San Diego store for a printed copy of this Notice.